



### **Tips for safe internet use for customers**

- Create strong passwords for different websites using a good mix of alphabets, numbers and special characters and make sure that you do not disclose your passwords to anyone
- Do not reveal personal information such as name, address, date of birth, passport number, credit card numbers, telephone numbers or family members' names, or location details and whereabouts on social websites
- Log in or send personal information only to websites you know are fully encrypted
- Restrict access to your social account or site only to those who are well known to you
- Always use security and privacy settings of websites to access and manage your profile information from time to time
- Pay specific attention to the language you use online and think before you post your pictures, videos, or updates
- Make sure that you log in/sign in and log out/sign out of your accounts
- Before downloading or installing any app or software on your computer or mobile device, it is good to check it out first to avoid damage to your device or jeopardise privacy
- Make sure that your computer, tablet, or mobile device have up-to-date security software as well as parental control software installed for safer internet use
- Avoid using public wi-fi as they may not be trustworthy. If you must use it, do not access your personal or financial information